



Archived Records in DEERS

We receive numerous inquiries from various agencies and individuals concerning record data within the DEERS database. Common questions concerning records listed in DEERS are, "How long will my personal or family member record(s) remain on file in DEERS, or " When will my ex-spouse's record be removed or deleted from my personal record?" or "My military sponsor or my family member(s) record(s) was listed on the DEERS database at one time or another, but the record(s) is no longer available?"

The new DEERS database logic is designed for each individual record to be identified by a sponsor personal identifier, i.e., Social Security Number (SSN), Service record, Foreign Identification Number (FIN), or a Temporary Identification Number (TIN).

- If a personal identifier is entered into the DEERS database and a record is created, then the record will always remain in DEERS database; however, the record may not necessarily be displayed in the RAPIDS or legacy software at the Verifying Official (VO) level. Note: No record will be deleted from the new DEERS database. All persons that are archived from the RAPIDS display screen remain within the DEERS database forever!
- If a person indicates that they used to be in DEERS, but the RAPIDS screen does not display the person, the VO should call the DEERS Support Office (DSO), and not re-enter the person in RAPIDS.
- Spouses, whose eligibility is terminated due to divorce, are archived five years or greater from the date of date divorce. VO's who enter a divorce date greater than five years, upon reopening the record, that ex-spouse will no longer display on the military sponsor's record in RAPIDS, however, their record will remain on the DEERS database.
- The records of deceased family members will be archived after one year from date of death in the DEERS database.
- DSO has the capability to retrieve previously archived records (using QA Tools) from the DEERS database, and to redisplay the record of an individual or family member in RAPIDS.
- Inquiries or questions concerning personal identifiers and records should be directed to DSO at DSN 878-3522/3523 or commercial 1-800-538-9552. Please note that the personnel community is not the administrator for the DEERS database or custodian of military members and family members DEERS records.